#### DATASHEET / BROCHURE

# WorkForce Enterprise AM-C4000



With a compact design, this more sustainable MFP offers the perfect solution for all your business printing needs.

The WorkForce Enterprise AM-C4000 combines fast performance with low energy consumption. Made with the modern office in mind, the small footprint and modular design allow you to build your device to your exact requirements. And as if that wasn't enough, the innovative technology makes installation and maintenance easy and stress free.

## Reliable and improved sustainability

With a simpler, shorter paper path, paper jams can be removed more easily, and the finisher connectivity is improved. This means that service downtimes can be reduced. Through fewer consumables and supplies, it also produces less waste. With low power consumption, the overall environmental impact of printing is cut dramatically.

#### Efficient maintenance

Fewer replacement parts keep user intervention to a minimum, making day-to-day maintenance fast and efficient.

# **Heat-Free Technology**

Epson Heat-Free Precision Core Technology requires no heat to warm up when it is switched on or awoken from sleep, which significantly reduces energy consumption. This allows Epson's Heat-Free inkjets to deliver an exceptional fast FPOT compared to laser technology.

# Advanced software solution compatibility

A variety of software solutions can be integrated into existing IT infrastructure to improve efficiency. This includes Epson Remote Services (ERS), which offers cloud-based device monitoring and management system that delivers advanced remote diagnostics for Epson business products.

#### **KEY FEATURES**

- High reliability
   Simple mechanism for environ
  - Simple mechanism for environments where downtime is not an option
- More sustainable
   Lower power consumption saves energy thanks to Heat-Free technology
- Small footprint
   Amongst the lowest footprint in its class
- Reduced downtime
   Simpler, shorter paper path for easier paper jam removal
- Solution compatibility
   A wide variety of integrated software solutions



## PRODUCT SPECIFICATIONS

TECHNOLOGY

Printing Method PrecisionCore<sup>™</sup> Micro TFP printhead

Nozzle Configuration 7,230 Nozzles Black, 7,230 Nozzles per Color

Minimum Droplet Size 3.8 pl, With Variable-Sized Droplet Technology

Ink Technology DURABrite™ Pro

Category Office Workgroup, Office Departmental

All-in-One Functions Print, Scan, Copy

PRINT

Number of colours 4 colour

First Page Out Monochrome 6 Seconds, Colour 6 Seconds
Printing Speed ISO/IEC 24734 40 pages/min Monochrome, 40 pages/min Colour
Duplex Printing Speed 40 A4 Pages/min Monochrome, 40 A4 Pages/min Colour

ISO/IEC 24734

Printing Resolution 600 x 2,400 DPI

Recommended Duty Cycle 5,600 - 60,000 pages per month

Colours Black [Pigment], Cyan [Pigment], Yellow [Pigment], Magenta [Pigment]

Print from PC, MAC, Cloud, Direct USB, Mobile Device (WiFi Direct)

SCAN

Double-sided scanning Ye

Scanning Speed 60 ipm (Monochrome, Single-sided, ADF) \* Scanning in accordance with ISO/IEC 17991; 60

ipm (Colour, Single-sided, ADF) \* Scanning in accordance with ISO/IEC 17991; 120 ipm (Monochrome, Double-sided, ADF) \* Scanning in accordance with ISO/IEC 17991; 120 ipm (Colour, Double-sided, ADF) \* Scanning in accordance with ISO/IEC 17991; 0.4 msec/line (

Colour, 300 dpi, Flatbed ); 0.6 msec/line ( Colour, 600 dpi, Flatbed );

Optical Resolution 600 DPI x 1,200 DPI (Horizontal x Vertical)
Optical Resolution (ADF) 600 DPI x 600 DPI (Horizontal x Vertical)

Advanced document Scan to Email, Scan to FTP, Scan to Network folders, Scan to USB, Computer (Epson

integration Document Capture Pro)
Maximum scan size 297 mm x 431 mm

Output formats BMP, JPEG, TIFF, multi-TIFF, PDF, searchable PDF, PDF/A, PNG, Secured PDF

Scanner type Contact image sensor (CIS)

FAX

Type of fax Walk-up black and white and colour fax capability

Fax Transmission Speed Up to 33.6kbps / Approx. 3 sec/page

Fax speed dials (max) 2,000 names and numbers

Page memory Up to 550 pages/ 6MB (ITU-T No. 1 chart)

Fax Functions PC Fax, Fax to E-mail, Memory Reception, Auto Redial, Speed Dial, Fax to Folder, Address

Book, Fax Preview, Polling Reception

COPY

Copy resolution (dpi) 600 x 600

Reduction / Enlargement 25 % - 400 %

Maximum number of copies 2,000

Maximum Copy Size A3

# **WorkForce Enterprise AM-C4000**

## WHAT'S IN THE BOX

- Information sheet
- Power cable
- User quide
- Initialization Ink Supply Units



## PRODUCT SPECIFICATIONS

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CONNECTIVITY

**Protocols** 

Network Printing Protocols LPR, FTP, IPP, LPD, Port 2501, Port 9100, WSD, IPSec, WSD-Print, IPPS, IS, Bonjour/Airprint,

SMB 1.0, SMB 2.0, SMB 3.0

Network Management

SNMP, HTTP, DHCP, BOOTP, APIPA, DDNS, mDNS, SNTP, SLP, WSD, LLTD, Ping, SMTP, LLMNR, POP3, IPSec, IEEE 802.1X, ARP, GARP, EAP, ICMP, IGMP, DNS-SD, HTTPS, XMPP,

SMTPS, LDAP, LDAPS, SNMP 1.0, SNMP 2.0c, SNMP 3.0, SNMP Trap

Network Protocol HTTPS, IPv4, IPv6, SNMP

Network Scanning Protocols WSD-Scan, FTP, SMB 1.0, SMB 2.0, SMB 3.0

Interfaces

Ethernet Interface (1000 Base-T/ 100-Base TX/ 10-Base-T), USB 2.0-A, Wireless LAN IEEE

802.11a/b/g/n/ac (optional), USB 3.2 Gen 1x1

WLAN Security WEP 64 Bit, WEP 128 Bit, WPA PSK (TKIP), WPA2 PSK (AES), WPA2 Enterprise (AES), WPA3-

SAE(AES)

150 pages

Network Protocol TCP, UDP, HTTP, HTTPS, IPv4, IPv6, IPSEC, SSL/TLS

PAPER / MEDIA HANDLING

Paper Formats A3 (29.7x42.0 cm), A4 (21.0x29.7 cm), A5 (14.8x21.0 cm), B6, B5, B4, Letter, Executive, C5

(Envelope), User defined

Automatic Document Feed Compatible Paper Weight Duplex

52 g/m<sup>2</sup> - 300 g/m<sup>2</sup> Yes (A4/A3, plain paper)

Output Tray Capacity 500 Sheets

Paper Tray Capacity 1,150 Sheets Standard, 5,150 Sheets Maximum

Standard paper tray(s) 2 x 500-Sheet paper tray

Optional paper tray(s) 2 x 500-Sheet paper tray, Cabinet

Maximum paper input 5,150 Number of paper trays 2

PAPER FEED MPT

Paper Input Name MPT

Paper Formats A3, A4, A5, B4, B5, B6, Letter, EXE
Custom sizes Min 55x 140 mm to Max 297x 1,200 mm

Compatible paper weight 52 g/m² - 300 g/m²
Paper Capacity 1 150 Sheets of Plain Paper

Paper Capacity 2 10 Envelopes

PAPER FEED C1

Paper Input Name C1

Paper Formats A3, A4, A5, B4, B5, Letter

Custom sizes Min 85x 140 mm to Max 297x 431.8 mm

Compatible paper weight 52 g/m² - 300 g/m²
Paper Capacity 1 500 Sheets of Plain Paper

Paper Capacity 2 150 Postcards

PAPER FEED C2-C4

Paper Input Name C2-C4

Paper Formats A3, A4, A5, B4, B5, Letter

Custom sizes Min 85x 140 mm to Max 297x 431.8 mm

Compatible paper weight 52 g/m² - 300 g/m²
Paper Capacity 1 500 Sheets of Plain Paper

Paper Capacity 2 150 Postcards

PAPER FEED DUPLEX

Paper Input Name Duplex

Custom sizes Min 139.7x 182 mm to Max 297x 431.8 mm

Compatible paper weight 52 g/m² - 250 g/m²



## PRODUCT SPECIFICATIONS

WorkForce Enterprise AM-C4000

PAPER FEED LCT

 Paper Input Name
 LCT

 Paper Formats
 A4, B5, Letter

 Compatible paper weight
 60 g/m² - 160 g/m²

 Paper Capacity 1
 3,000 Sheets of Plain Paper

GENERAL

Energy Use 115 Watt (standalone copying, ISO/IEC 24712 pattern), 1 Watt (sleep mode), 46 Watt (Ready),

0.1 Watt (Power off), TEC 0.22 kWh/week

Supply Voltage AC 100 V - 240 V, 50 Hz - 60 Hz

Product dimensions 555 x 620 x 1,214 mm (Width x Depth x Height)

Product weight 124.3 kg

Compatible Operating Mac OS X 10.11.x, Mac OS X 10.12.x, Mac OS X 10.13.x, Mac OS X 10.9.5 or later, Windows

Systems 10 (32/64 bit), Windows 7 (32/64 bit), Windows 8 (32/64 bit), Windows 8.1 (32/64 bit), Windows

Server 2008 (32/64bit), Windows Server 2008 R2, Windows Server 2012 (64bit), Windows

Server 2012 R2, Windows Server 2016, macOS 11 or later

Sound Power Operation: 6.8 B (A)
Noise Operation: 53 dB (A)

Mobile and Cloud printing Apple AirPrint, Mopria, Epson Smart Panel App, Epson Connect (Email Print, Remote Print

services Driver)

Power supply 100V, 220V, 240V

Optional extras Hard Drive, Cover Plus warranty extensions, Wi-Fi unit

ADDITIONAL FEATURES

Memory 8,192 MB

Features Touchscreen, Direct Print, Direct print from USB, Nozzle Verification Technology

Panel Type: Color, Touchscreen, Diagonal: 25.7 cm

Media Handling Duplex (A4/A3, plain paper)

Security Functions Limit access function with Epson Web Config, Secure confidential printing with PIN code

release, IEEE802.1x, Panel Admin Mode

HDD 320 GB Encrypted AES-256

OTHER FEATURES

Emulations PCL5c, PCL6, PostScript 3, PDF 1.7, ESC/P-R, PCL5e, ESC/Page, ESC/Page-Colour

Optional Software & Solutions Epson Device Admin, Epson Net Config, Epson Print Admin, Epson Print Admin Serverless

Security TLS, TLS V1.1, TLS V1.2, TLS V1.3, SSL, SNMP V3, IPSec, Document Encryption, Data storage

Encryption, WPA2, WPA3, PIN code Release, Panel Admin Mode